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(since 1985)

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CARE GUIDE AND MAINTENANCE OF WOOD FLOORING

CARE GUIDE

Cleaning

- *Use a damp cloth to blot up spills and spots as soon as they happen. For tough spots such as oil, paint, markers, lipstick, ink, tar or cigarette marks, use acetone/nail polish remover then wipe with a damp cloth. Always avoid allowing liquids to stand on your floor. **Do not use wet mops.***
- *Occasionally wipe the floor with a damp mop or cloth*
- *Do not use oil base, wax, polish, or strong ammoniated or abrasive cleaners, steel wool or scouring powder to clean the floor.*
- *Do not wash or wet-mop the floor with soap, water, oil soap detergent or any other liquid cleaning materials. This could cause swelling warping, delamination or joint-line separations and void the warranty.*
- *Do not use any type of buffing machine*

Protecting

- *Use quality area rugs and door mats by outdoor entrance areas to prevent dirt, sand, grit and other substances such as oil, asphalt or driveway sealer from being tracked onto the floor.*
- *Sweep, dust or vacuum the floor regularly to prevent accumulation of dirt or grit that can scratch or dull the floor finish.*
- *Use floor protectors and wide bearing leg bases/rollers to minimize indentations and scratches from heavy objects. As a rule of thumb, the heavier the object, the wider the floor protector should be.*
- *Maintain a normal indoor relative humidity level between 45 and 65% throughout the year, to minimize the natural expansion and contraction of wood.*
- *Avoid gouges or cuts in your floor from sharp objects. Sharp objects can damage it.*
- *Don't walk on your floor with stiletto-style heels, spiked golf shoes or cleats; they may cause indentations in your floor.*
- *Rearrange rugs and furniture periodically so the floors ages evenly. UV sunlight will soften the tone of different species of hardwood to varying degrees.*
- *Keep pet's nail trimmed.*
- *Use a dolly when moving heavy furniture or appliances. But first, put down a sheet of quarter inch plywood or Masonite to protect the floor. Never try to slide or roll heavy objects across the floor.*

